





Thank you for choosing Vega Session Border Controller!

▶ Getting Started

Visit http://wiki.sangoma.com/display/SBC/

<u>Session+Border+Controllers</u> to view the User Guide for these steps to installing your appliance:

- Installation
- Getting Started
- Configuration
- Operation

- Backup and Restore
- Troubleshooting
- Release Notes
- Update Software

SBC WebGUI or SSH Access:

Back RJ45 port labeled: LAN 0

Static IP: **192.168.168.2**

WebUI URL: http://192.168.168.2/

Username: root

Password: **sangoma**

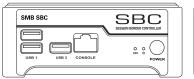
SBC Console Access:

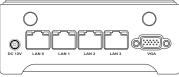
Front RJ45 port labeled **CONSOLE** SBC Console baud setting: **115200,n,1**

Username: root

Password: **sangoma**

Use any serial console client such as: hyper terminal, putty or minicom.





Front Back



Please change the default passwords to prevent unwanted remote access.

To power ON the appliance:

- 1. Plug in the Power Supply into the DC 12V port.
- 2. Push and hold the front power button until the power LED indicator lights up

To power OFF the appliance:

- Graceful shutdown: Log into the appliance and gracefully shutdown or reboot from GUI
- 2. Forced shutdown: Press and hold the front power button until the appliance turns off

Note: Nothing will happen if the power button is pressed once.

▶ Warranty

Standard 12-month warranty is included. Additional warranty services available, contact your Sales representative for more information.

▶ Training

Sangoma offers online introductory and in-class advanced technical training. Visit **sangoma.com/training** for upcoming (or watch past) classes and learn how to configure and install Sangoma products.

▶ Support

Step	Description
1	Visit the Online Self Help
	Wiki.sangoma.com contains hundreds of step-by-step tutorials, configuration guides and troubleshooting information to help you find what you're looking for and get back to work as quickly as possible.
2	Annual Maintenance Plan
	An annual maintenance plan provides major software updates and keep costs under control when issues arise with quick response times. To check the status of your plan, contact your Sangoma representative.
3	Contact Support
	See all Support services at <u>sangoma.com/support</u> . Submit online service requests with your Annual Maintenance Plan number.

